

No. Ombudsman/ 5837-52.

OFFICE OF THE OMBUDSMAN, KANGRA AT DHARAMSALA (HP)

To

All the Programme Officers (MGNREGA)
-cum- Block Development Officers
in the District.

Dated Dharamsala the 28th, th July, 2010

Subject:- Regarding powers/duties of Ombudsman.

As you are aware that the Govt. of Himachal Pradesh as per guidelines issued by the Govt. of India, Department of Rural Development, Ministry of Rural Development, New Delhi has appointed ombudsman to redress the complaints/grievances relating to the implementation of MGNREGA programme being implemented in the District. As far as, District Kangra is concerned, the office of the Ombudsman (MGNREGA) has been established and started functioning w.e.f. 23.7.2010, in the office building of DRDA, Kangra at Dharamsala. In order to achieve the objective and purpose of the MGNREGA programme, sincere and time bound efforts have to be made by all the MGREGA implementing authorities, especially to ensure that complaints/allegations concerning deficiency in the implementation of MGREGA are addressed to and redressed in time bound manner so that people get fair and timely justice. For this purpose, awareness has to be created amongst the people about the procedure to be followed in entertaining and disposing off complaints which may be received by the office of Ombudsman, District Kangra, DRDA Building, Kangra at Dharamsala.

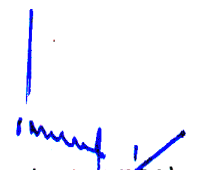
The procedure for filing the complaints before Ombudsman will be as under:-

1. Any person who has any grievance against the MGNREGA authority may himself or through his authorized representative make a complaint against the MGREGA authority in writing to the Ombudsman, District Kangra, DRDA Building, Kangra at Dharamsala.
2. The complaint shall be duly signed by the complainant or his authorized representative. The complaint shall state clearly the name and address of the complainant, the name of the office and official of the nodal department (MGNREGA) implementing authority against whom the complaint is to be made. The facts giving

rise to the complaint supported by the documents and relief sought from the Ombudsman.

3. You are, therefore, requested kindly to bring into the notice of all Panchayat functionaries to create awareness amongst the people of the panchayats. It may also be brought to the notice that if the complaint is found to be false, malicious or vexatious, the complaint will be dismissed and cost may be allowed to opposite party as deem fit by the Ombudsman.

28/7/2010


Ombudsman, (MGNREGA),
District Kangra, DRDA building
Kangra at Dharamsala.